

## FACTOR ONE

Refer to 2013-2017 ASC data.

### S1601 LANGUAGE SPOKEN AT HOME 2013-2017 American Community Survey 5-Year Estimates

Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Technical Documentation section.

Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities, and towns and estimates of housing units for states and counties.

#### **Subject Andover town, Tolland County, Connecticut Total Percent of specified language Speak English only or speak English "very well" Estimate Margin of Error**

Population 5 years and over 3,038 +/-144 (X) (X) 3,028 +/-144  
Speak only English 2,872 +/-156 94.5% +/-3.1 (X) (X)  
Speak a language other than English 166 +/-96 5.5% +/-3.1 156 +/-94

#### **SPEAK A LANGUAGE OTHER THAN ENGLISH**

Spanish 80 +/-81 2.6% +/-2.7 80 +/-81  
5 to 17 years old 34 +/-38 1.1% +/-1.2 34 +/-38  
18 to 64 years old 46 +/-48 1.5% +/-1.6 46 +/-48  
65 years old and over 0 +/-12 0.0% +/-1.1 0 +/-12

Other Indo-European languages 53 +/-40 1.7% +/-1.3 43 +/-30  
5 to 17 years old 0 +/-12 0.0% +/-1.1 0 +/-12  
18 to 64 years old 37 +/-28 1.2% +/-0.9 37 +/-28  
65 years old and over 16 +/-21 0.5% +/-0.7 6 +/-10

Asian and Pacific Island languages 18 +/-30 0.6% +/-1.0 18 +/-30  
5 to 17 years old 13 +/-22 0.4% +/-0.7 13 +/-22  
18 to 64 years old 5 +/-8 0.2% +/-0.3 5 +/-8  
65 years old and over 0 +/-12 0.0% +/-1.1 0 +/-12

## FACTOR TWO

INFORMATION PUBLISHED WEEKLY IN LOCAL NEWSPAPER. ATTENTION PAID TO PEOPLE WHO MAY REQUIRE ASSISTANCE WITH LANGUAGE. CURRENTLY, THIS HAS NOT OCCURRED.

## FACTOR THREE

TRANSPORTATION SERVICES FOR DIAL-A-RIDE PUBLISHED WEEKLY IN *RIVEREAST* NEWSPAPER, THIS IN THAT LOCAL ANDOVER DIGITAL NEWSPAPER, ANDOVER WEBSITE: [andoverct.org](http://andoverct.org) AND WEEKLY LUNCHEON PROGRAM ANDOVER SENIOR COORDINATOR TALKS ABOUT ASSISTANCE AVAILABLE TO THE LEP POPULATION. IF ASSISTANCE IS REQUIRED IT WILL BE PROVIDED. WE OFFER SERVICES TO ALL LEP INDIVIDUALS, DISABLED (ALL AGES WITH PARENTAL GUIDANCE IF UNDERAGE) AND ALL VETERANS (ANY AGE) SHOULD IT BE NEEDED. CURRENTLY, WE ASSIST ONE WOMAN WHO HAS COPD AND MUST USE OXYGEN. SENIOR TRANSPORTATION DIAL-A-RIDE TAKE PEOPLE TO SHOPPING, LUNCH, MOVIES PUT ON BY SENIOR COORDINATOR PROGRAM, BI-MONTHLY SENIOR MEETINGS, ALL TOWN BOARD AND COMMISSION MEETINGS ARE REQUESTED, FOOD PANTRY AND FOOD SHARE.

## FACTOR FOUR

TOWN OF ANDOVER SENIOR TRANSPORTATION HAS AVAILABLE RESOURCES TO ASSIST ANY LEP INDIVIDUAL. AT THIS TIME THERE ARE NO FUNDS TO PAY FOR ASSISTANCE. WE HAVE THREE IN-KIND WORKERS WHO ARE CAPABLE OF ASSISTANCE WITH LEP, AS NEEDED.