

## COVID-19 Update from the Town Administrator:

The Town of Andover would like to remind its residents and businesses to be vigilant when it comes to the Coronavirus (COVID-19). The average daily rate of COVID-19 cases is rising all across the nation, and our region here in the State of Connecticut is no different. We want to ensure that by taking this pandemic seriously and by being as cautious as possible, we hopefully avoid becoming a “Red Alert” Town.

You can view the COVID-19 Data Tracker here: <https://portal.ct.gov/Coronavirus/COVID-19-Data-Tracker>

You can also view the color-coded response framework information here: <https://portal.ct.gov/-/media/Departments-and-Agencies/DPH/Communications/Graphics/COVID-chart.jpg>

Please remember to avoid larger events, limit time with non-family members, limit group sizes, postpone indoor activities where mask wearing or social distancing cannot be maintained, and maximize mask wearing.



Due to Andover’s current “Orange Alert” status, COVID-19 testing is recommended by the Connecticut Department of Public Health (DPH) for all members of our community. The Eastern Highlands Health District (EHHD) is working with other area health departments to make a free testing site available in the region, available to all Andover residents. There will be more information to come on this initiative.

CT DPH would like to remind everyone of the 3 W's: *Wear your mask, wash your hands, and watch your distance!*

### **COVID-19 Contact Tracing:**

If you test positive, you can expect a call from a contact tracer, and to have a detailed conversation with them about who you have been in contact with. Conversations with contact tracers can save lives, and stop the spread of COVID-19. Calls from a contact tracer will show up on your phone as CTCOVIDTRACE, or may be from your local health department. You should know that your personal health information will be protected in this process.

Contact tracers will not ask you to call a "1-900" or "900" number, will not contact you via social media, and will not ask you for financial information.

Visit [ct.gov/coronavirus](https://ct.gov/coronavirus) for more information about COVID-19 in Connecticut.

### **Resources from the Town of Andover:**

[Click here to visit our town's Social Services page for food pantry info, mental health services, health services, heating and energy assistance and more.](#)

[Subscribe to notifications from the town:](#) Subscribers can register to receive emergency alerts and other notifications via phone call, text message, and/or email. Please note that residents can decide how to receive their messages and are able to edit this at any time.

- Emergency Alerts
- Town Updates
- Community Events
- Boards and Commissions

[Click here to visit the town website for all COVID-19 information and updates.](#)

[Stay tuned to our town Facebook here at www.facebook.com/townofandoverct](https://www.facebook.com/townofandoverct)

### **Town Hall:**

Town Hall is **OPEN BY APPOINTMENT ONLY**. Please call or email to make an appointment. Ring the doorbell when you arrive, someone will greet you. All visitors must sign into the visitor's sign-in sheet in the foyer with name, date and temp check. \*MASKS REQUIRED.

Transfer Station Stickers DO NOT need an appointment. Ring the bell upon arrival. Someone will greet you. Please wait outside. Cost is \$40 cash or check. Bring your registration to the door. Your vehicle **MUST** be present to receive a sticker. \*All other services need an appointment at the Town Hall.



Town Hall Hours:

Mon 8:15 A.M. - 7:00 P.M.

Tue-Thu 8:15 A.M. - 4:00 P.M.

Fri-Sun CLOSED

\*Hours vary by Department

860-742-4035 or 860-742-7305

[Click here for full Employee Directory](#) for contact info and department hours.

Stay safe,

Eric Anderson

Town Administrator