Updates from the Town of Andover on COVID-19 4.17.20

Dear Residents,

Please read the following updates and information. We are all in this together!

Stay Connected

- Visit the following sites and Facebook pages for ALL updates:
  - Town website: www.andoverct.org Please note we will be launching our new site soon! Stay tuned.
  - Town Facebook Page: www.facebook.com/townofandoverct
  - Andover Public Library Facebook page for live readings and more www.facebook.com/AndoverPublicLibrary.CT
  - Reach out to your loved ones and friends. Take care of yourself, enjoy nature and take time for what you enjoy.
  - AHM Youth and Family Services. 9am-5pm Call 860-228-9488 extension 13 for general questions, extension 17 for mental health services.

Rules & Guidelines

- All in-person town meetings are prohibited until further notice. All meetings will be held virtually via Zoom platform. Call-in directions are located on the meeting agendas listed on our website.
- Andover Elementary School will remain CLOSED until May 20th, 2020.
- The Town Hall is closed to the public. Please call or email staff with questions.

Resources

- Visit www.cdc.gov for official government updates.
- Visit www.ehhd.org for local updates.
- Call 2-1-1 for general info about COVID-19.
- Hartford Healthcare 24 hour hotline: 860-972-8100 or (toll-free) 1-833-621-0600
- CT Children’s COVID Hotline: 1-833-226-2362
- Eastern Connecticut Health Network: 860-533-4611
- Food Pantry/Foodshare April Schedule:
  
  Mobile Foodshare 9:00 to 9:30 A.M. at Andover Elementary School parking lot on April 29th
  Food Pantry from 9:00 A.M. to 10:00 A.M. at First Congregational Church parking lot on April 22nd and May 6th.
Fire Department

- Fire Marshal Office will continue to investigate all fire emergencies within the town, perform building and site plan reviews for commercial projects, along with field inspections to obtain a Certificate of Occupancy.
- Anyone needing the services of the Fire Marshal should contact the Town of Andover Building Department at 860-742-7305 during normal business hours. For emergency situations after business hours, please call 9-1-1.
- Note: If you are experiencing a health or mental health emergency that requires medical attention immediately call 911.

Building Department

- Can be reached at 860-742-7305 X 219. Leave a Message for Susan to coordinate what you need.
- If you need the building official, call 860-742-7305 X 220.
- Electronic submissions of all building permits can be emailed to buildingadmin@andoverct.org

Budget

- The boards are aware of the financial impact of COVID-19 on residents. The process of formally adopting a budget will be delayed 2 weeks to allow more time for taxpayers to understand the budget and provide input.
- The Board of Selectmen adopted a revised budget and schedule at their Regular Meeting on Monday, April 13th. The next step will be to review and adopt the budget at the Board of Finance Regular Meeting on Wednesday, April 22nd at 7:00 P.M.
- Visit the town website to review the revised proposed budget and the form to submit your feedback.

Office of Tax Collection

- Tax Payment can be sent in by mail, dropped in the lockbox in front of Town Hall, or you can pay online on the towns website.
- The town realizes that many will find it difficult to pay taxes on time due to economic hardships from the COVID-19 pandemic.
- During the Board of Selectmen’s meeting on April 13th, the Board passed a resolution that keeps the due date for April 1 and July 1 taxes, and the existing 30-day grace period. The interest rate will be reduced on any delinquent taxes to 3% per year for 90 days, and will be applicable to property, motor vehicle and real estate taxes. Taxes will still be due on time, but the penalty for paying them late is reduced to the minimum allowed by state law.

Stay safe,

Eric Anderson

Town Administrator